



Waynesboro City Council Agenda Briefing

Meeting Date:	February 14, 2022	Staff/Council Member(s): Mike Hamp, City Manager
Agenda Item #	7	
Ordinance		
Department:	City Manager for SV DSS	
Subject:	Proclamation of February as Benefits Specialists Month	

Background: Social Services are delivered primarily by two classifications of employees; service specialists and benefit specialists. Benefit Specialist assist applicants through the eligibility process and, when qualified, the benefits administration process. We recognize benefit specialists and their important work in February. The Benefits Program Team includes not only the benefit specialists, but also the administrative professionals and fraud detection and enforcement workers.

Below are programs statistics, for the previous year, which provide some insight into the diversity and magnitude of their work in the SAW region.

TANF – Provides financial services to children and their families in need.

- TANF applications received **834**
- Monthly average of TANF cases **373**
- Diversionary/Emergency Assistance cases **38**
- TANF benefits issued *FY20/21* **\$1,812,289**

SNAP Program – Provides food assistance for low-income families.

- SNAP applications received **4,486**
- Monthly average of SNAP cases **5,532**
- SNAP benefits issued **\$25,560,258**

Medicaid – Pays for health and medical care for low-income people.

- Families & Children Medicaid, Plan First, & Medicaid Expansion cases under care **12,299**
- Long Term Care/Aged, Blind, & Disabled, and Auxiliary Grant Medicaid cases under care **4,837**
- Medicaid benefits issued **\$216,333,055**

General Relief – Provides assistance for families with unrelated minors.

- Monthly average of children receiving assistance **11**
- GR benefits issued **\$31,512**

Burial Assistance – Provides local burial assistance for indigent families.

- Number of burial applications approved **54**
- Burial benefits issued **\$24,000**

LIHEAP – Low Income Energy Assistance Program - Provides heating/cooling assistance to low income families, the disabled and elderly.

- Fuel applications processed **2,096**
- Fuel benefits issued **\$833,546**
- Cooling applications processed **1,506**
- Cooling benefits issued **\$393,847**
- Crisis applications processed **620**
- Crisis benefits issued **\$112,115**

Child Care Services – Provides quality child care services.

- Monthly average of Child Care cases **153**
- Child Care benefits issued **\$1,009,409**

VIEW – Assists, trains, and prepares TANF recipients for employment.

(Voluntary participation during Public Health Emergency)

- Monthly average of VIEW cases **129**
- Monthly average of employed VIEW participants **31**
- VIEW participants average hourly wage **\$12.30**

Welfare Fraud Referrals and Collections

- SNAP collections **\$303,094**
- TANF collections **\$7,304**
- Daycare collections **\$1,903**
- Medicaid collections **\$180**
- VIEW collections **\$605**
- Total collections **\$313,085**

City Manager’s Recommendation: Proclaim February as Benefits Programs Specialists Appreciation Month.

Suggested Motion(s):

Attachments:

Proclamation